



Your AP Automation Wake-Up Call

Calculating the Cost of Doing Nothing

[2025 Edition]



Executive summary

Why accounts payable automation is not up for negotiation

Manual accounts payable processes are burning up your organization's resources and competitive edge. Our Cost of Doing Nothing eBook reveals the hidden cost of delaying AP automation and shows what finance teams gain when they automate. From stronger cash flow to fewer errors and faster approvals, here's what's possible when AP stops being manual.

- **Improve cash flow, vendor relationships, and strategic decisions** by automating document processing with AI.
- **Gain operational efficiency and reduce costs** by automating AP processes with AI agents and large language models.
- **Improve bottom-line performance** by eliminating error-prone manual data entry, and reducing invoice exceptions and duplicate payments.
- **Unlock early payment discounts and avoid penalties** by accelerating invoice approvals from weeks to hours.
- **Optimize working capital and cash forecasting** with real-time visibility into payments and financial obligations.
- **Minimize regulatory risk and simplify audits** with automated compliance checks and comprehensive audit trails.

These immediate wins are just the tip of the iceberg. Automated accounts payable teams are strategically positioned to manage cash proactively, build stronger vendor relationships, and make data-driven financial decisions. Widening the gap between themselves and competitors still relying on manual processes.

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Introduction | If it ain't broke, don't fix it?

Businesses considering automating their accounts payable processes are wise to scrutinize the costs associated with investing in new technology, but they're overlooking the cost of the alternative... doing nothing.

It's critical that the financial costs and missed opportunities are included in the business case for proposed improvements to operations. Why? Because the cost of doing nothing will eclipse the cost of digitizing back-office processes.

The emergence of AI-powered solutions has reshaped what's possible in financial operations. While many organizations experimented with early automation technology with patchy results, recent developments in intelligent document processing and AI agents have created a moment of truth for accounts payable automation. The difference between yesterday's clunky solutions and today's advanced platforms is huge. Waiting nervously on the sidelines is becoming increasingly expensive.

If you're in two minds as to whether automating your accounts payable workflow is going to pay off, our eBook will help you make the right decision. We share the many benefits of AP automation, how to choose the IDP vendor to meet your specific business needs, and the impact of doing nothing.

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“In my experiences with enterprise-wide transformations, the most successful that see long-term financial returns are those that relentlessly focus on sustainable value creation, prioritize people and culture and invest in the right technology and data foundations.”

Atif Zaim
Consulting Leader



Every company's a tech company

We've shifted from a tech world led by businesses to a world in which they now have to listen and act on consumer technology trends and behaviors.

What caused the shift?

Already in motion, the pandemic sped up the shift toward interacting with consumers on digital channels and accelerated the development and adoption of advanced technologies to automate manual tasks.

We expect businesses to be at the forefront of these technological advancements. In 2025, this expectation has become a stipulation, with customers and partners preferring to work with organizations that are technologically savvy.

The AI ultimatum | Transform or be left behind

In 2025, as AI technology advances, businesses face a growing performance gap between those who adopt [intelligent document processing](#) and those who don't.

Businesses implementing IDP technology are...

- Processing invoices faster
- Reducing error rates
- Redirecting team members to higher-value tasks
- Capturing more early payment discounts

While those sticking with manual processes face more and more issues...

- Increasing competition from accounts payable experts, driving up salaries
- Growing document volumes as supply chains become more complex
- Higher customer expectations for document processing speed and accuracy
- Risks to compliance as regulations constantly change

This divide has created an automation gap. A competitive disadvantage that's increasing. A gap that will eventually freeze out businesses ignoring the advantages of artificial intelligence.

Will I lose my job to a robot?

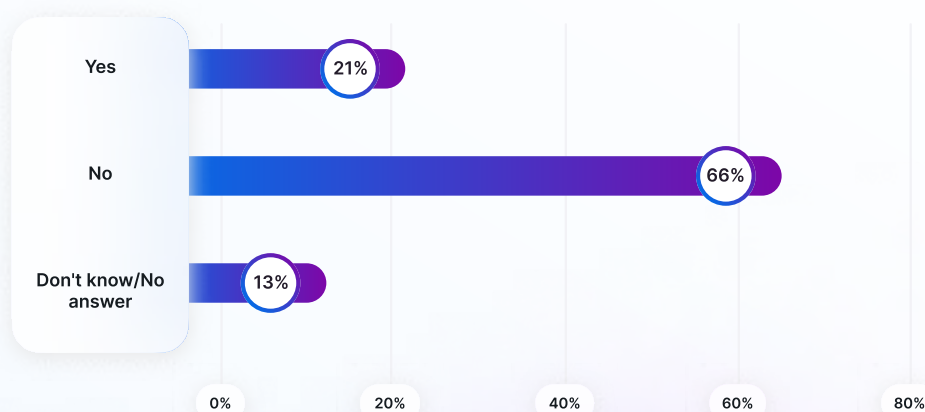
Throughout history, we've agonized over job losses due to new technology. But progress scampers along regardless, and while some jobs have disappeared, new ones have emerged.

While AI is learning how to do some human jobs - online customer support, translation, process automation - it's complementing and augmenting our abilities. To benefit from AI, businesses need to rework their business processes. Prioritize what to improve - speed, scalability, decision making, personalization - then implement AI tech while developing people who can work effectively on the human + machine frontline.

You won't be replaced by AI. But... you could be replaced by a human who knows how to use AI to get the best results.

A report from PwC found that AI could contribute [up to \\$15.7 trillion to the global economy](#) by 2030. With most of this value coming from its ability to enhance human capabilities.

Do you fear that advanced automation will eventually replace the majority of your finance department employees?



66% of finance leaders see automation as an aid, not a threat. Success will depend on balancing automation with human expertise for strategic decision making.

ROSSUM

To support our [Document Automation Trends 2025 report](#), we surveyed 470+ finance leaders in the UK, US, and Germany, across all industries. Our research and resulting [automation statistics](#) reveal insights that'll help you identify emerging opportunities, transform your team's productivity and position it as an innovation leader driving business growth.

Generative AI in finance

Back in 2023, generative AI started to make waves. A technology that has become an essential tool, particularly in finance departments, with its ability to improve how computers interact with unstructured data.

Over and above basic data extraction

Traditional document processing focused on extracting predefined fields from invoices and matching against recognized templates. Gen AI solutions understand documents contextually. Allowing them to...

- Interpret unfamiliar document layouts without prior training
- Extract relevant data from unstructured documents
- Recognize relationships between different parts of a document
- Generate summaries of complex transactional documents
- Write natural language explanations of discrepancies

For accounts payable teams, this means they can process variable vendor formats without having to create new templates. No configuration delays and fast, accurate exception handling.

Automated communication

Gen AI is more than processing documents. It can also manage the communication triggered by them, producing...

- Personalized vendor responses about invoice issues
- Payment status updates tailored to specific vendors
- Internal documentation about anomalies in transactions
- Comprehensive explanations of complex payment situations

Automated communication ensures consistent and professional interactions, while leaving your AP team free to focus on more strategic work.



Insights from unstructured data

Arguably, the most beneficial aspect of generative AI is the ability to pull out insights from unstructured data...

- Identifying spending patterns across invoices
- Recognizing duplicate payments across variable invoice formats
- Notifying of inconsistencies across a vendor's invoice history

More than processing transactional documents, AP teams are able to provide data-driven business intelligence.

With a focus on faster business growth, the role finance leaders play continues to evolve. Facing challenges to...

- Boost growth while finding new ways to reduce costs
- Increase productivity and efficiency
- Optimize visibility of cash and outgoings
- Drive strategic business decisions
- Mitigate compliance and risk
- Comply with frequent regulatory changes
- Manage cybersecurity threats
- Attract and retain employees

Automation and technology are critical. Our eBook will help you understand how doing nothing will mean your organization is left behind. Doing nothing will get you fired. Doing nothing will be the most expensive mistake you ever make.



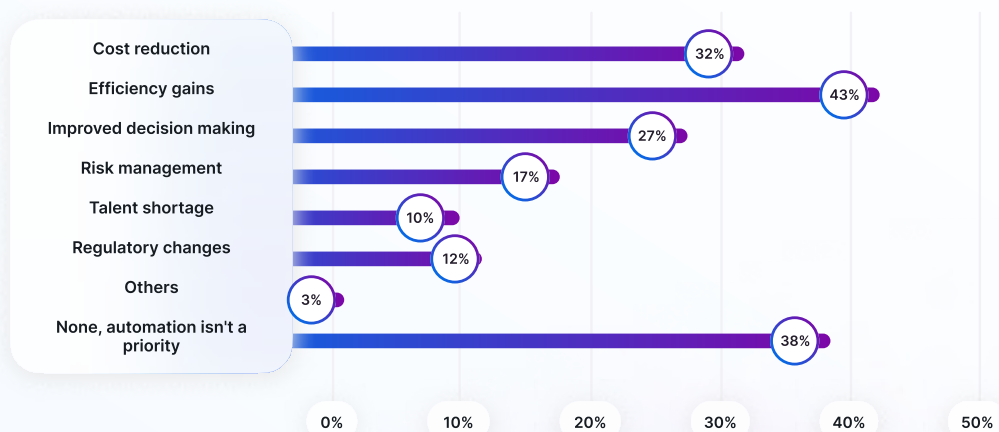
Why automate AP?

Businesses relying on [manual data entry](#) or working with a substandard OCR-based document processing solution risk losing money in the long term.

Whether it's down to time wasted manually checking invoices and chasing approvals. Data entry errors leading to late payment penalties. A tech stack full of tools that don't talk to each other, which means data has to be entered into each tool. The increase in employee churn as your team burns out. And, don't even go there... new templates having to be created for each new supplier. The cost adds up quickly.

Artificial intelligence has raised the bar. What used to be acceptable is no longer going to cut it. It's time to step up your game.

What are the top three drivers behind your organization's adoption of AI and automation in finance operations?



43% of finance leaders responding to our survey said efficiency gains and 32% cost reduction. Highlighting their understanding of the long-term benefits – efficiency and cost savings.

Asked what the drivers are behind AI and automation adoption, our [Document Automation Trends 2025](#) survey showed 43% of finance leaders said efficiency gains and 32% cost reduction.

Highlighting their understanding of the long-term benefits – efficiency and cost savings. Especially during fluctuating economic conditions.

What's AI technology done for accounts payable?

The **digitization of accounts payable processes** has helped forward-thinking businesses reach greater operational efficiency. Artificial intelligence in procure-to-pay means that AP teams can monitor every transaction, check every vendor, match every purchase order, audit every invoice, and probe every payment. Strengthening their ability to weather an unstable economy, reduce costs, and mitigate risk.

AI won't replace your AP team. AI will enable fast, strategic decision making. It'll drive data analysis, so your team has time for more innovative and strategic human tasks. Focusing on work that'll make an impact. Make a difference. Strengthening vendor relationships, ensuring quality control, mitigating risk through greater speed and accuracy, and meeting compliance.

Some background...

When OpenAI launched ChatGPT in 2022, generative AI became the latest buzzword. A unimodal AI, ChatGPT was developed to receive text and generate text outputs. Using natural language processing - NLP.

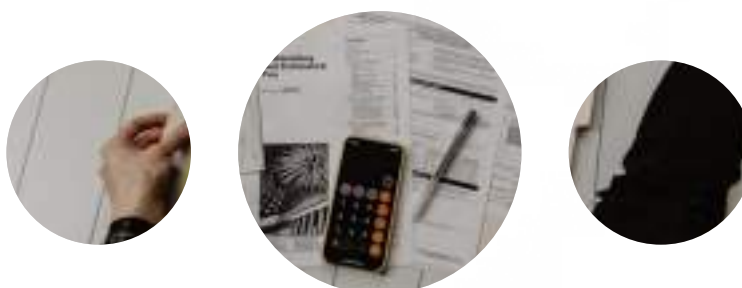
Multimodal AI adds muscle to Gen AI. Accepting multiple types of inputs and outputs. Intelligent document processing platforms incorporate multimodal AI that can process and interpret text, images, layouts, and data.

Understanding document context

Advanced document processing solutions analyze documents the way humans do. Taking into consideration the words, location, formatting, surrounding elements, and visual cues. This means...

- Recognition of relevant information wherever it appears on the document
- Understanding of tables, charts, and graphics
- Processing of stamps, signatures, and handwritten notes

For your AP team, this enables higher straight-through processing rates and fewer exceptions needing human intervention.



Cross-document awareness

While individual documents can be processed, the relationship between them is also understood...

- Matching invoices to purchase orders even when formats are difference
- Linking related documents such as packing slips and delivery confirmations
- Identifying inconsistencies between contract terms and invoices
- Recognizing when multiple documents relate to the same transaction

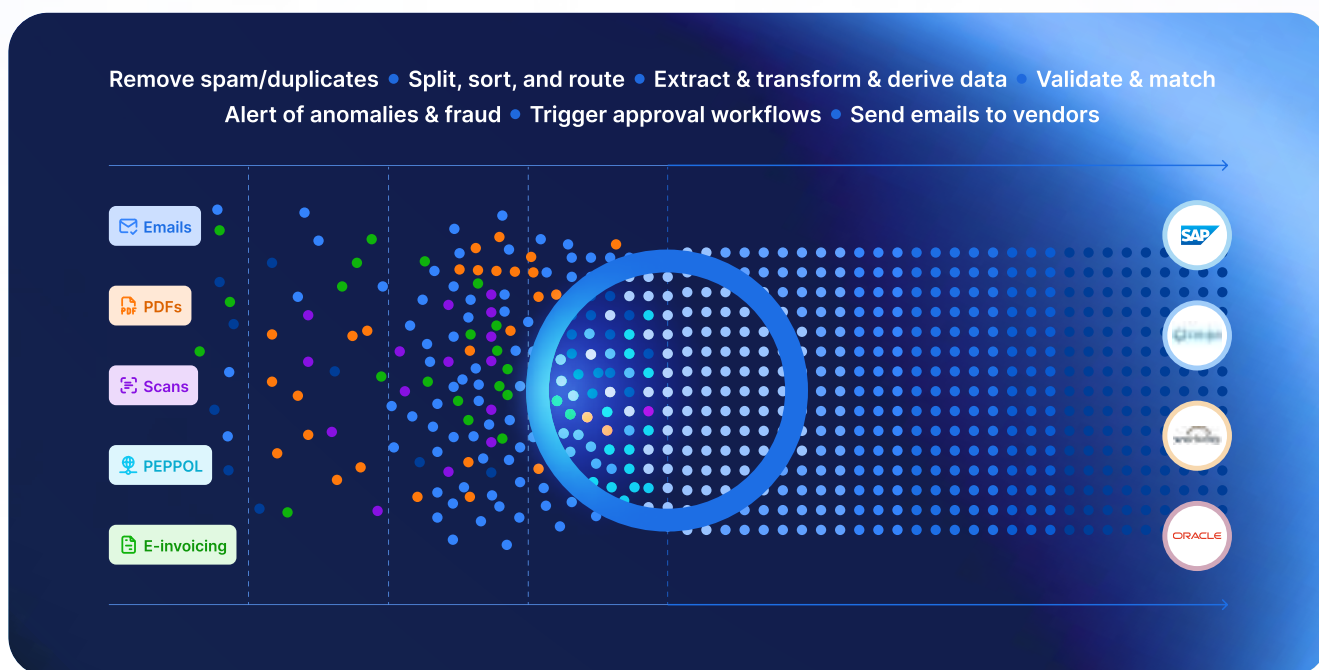
Manual matching tasks will be reduced and accuracy improved in AP departments dealing with multiple document types.

Integrating structure and unstructured data

The integration of systems can make or break your AP processes. It's essential that your structured systems - ERP data - can handle unstructured documents.

- Validating invoice line items against purchase order data
- Confirming pricing against contract management systems
- Verifying delivery information against logistics data
- Checking vendor information against master data

Duplicate data entry will be a thing of the past. And, data silos will no longer be an issue as you'll have a single source of truth.



AI agents and humans working together in AP

Let's talk about [AI agents](#). Specialized artificial intelligence applications able to autonomously tackle specific tasks in the accounts payable workflow. Unlike traditional automation, that follows predetermined rules, AI agents can...

- Make decisions based on available data
- Learn from past interactions to improve performance
- Work together as an organized system
- Adapt to changing circumstances and requirements

These digital coworkers, or virtual junior colleagues, have redefined document processing. Bringing their own set of specialist [AI agent skills](#). Making them smarter than traditional automation tools, changing how work gets done.

Accounts payable tasks that can be automated

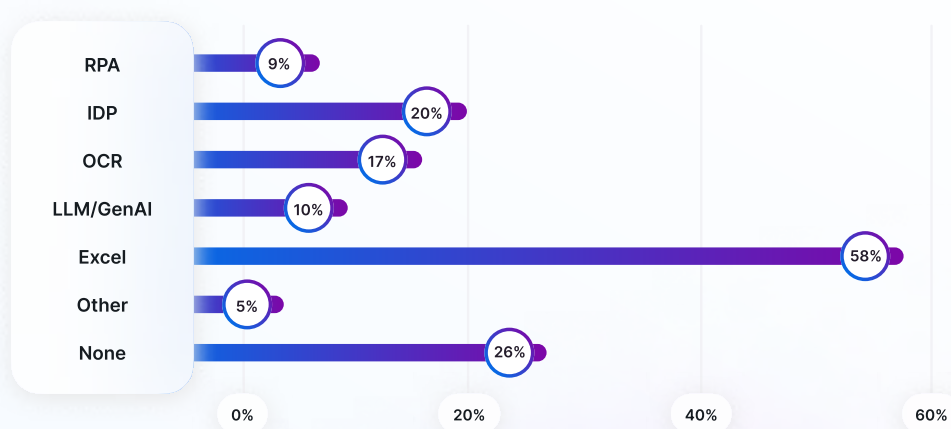
Working with an [AI document processing](#) platform like Rossum will automate your workflow end to end. Solving multiple pain points. Issues that are widespread across any industry that processes documents. Whether it's [construction](#), [logistics](#), [retail](#), [manufacturing](#) - you name it - the following concerns impact many businesses...

Concern	Business Impact
Manual data entry errors and inefficiency	Wasted resources, late payment penalties, and the knock-on cost of mistakes
Inferior UX for accountants	Increased employee churn, putting strain on HR
Weak internal collaboration	Increased time chasing approvals across departments, creating potential compliance breaches
Communication bottlenecks with suppliers	Time wasted chasing correct documents and answering suppliers' questions, creating bad relationships and problematic SLAs
No internal checks and low match rates	Increased risk of fraud
Lack of high quality data	Reduced understanding of the real costs and visibility of the cashflow situation that could lead to cost savings

Rossum's intelligent document processing platform automates the entire document lifecycle - data capture, validation, pre- and post-processing, approval workflows, reporting dashboards. Reducing manual data entry tasks, team fatigue, the cost of processing documents, and payment penalties.

Which makes you wonder why so many accounts payable teams are still clinging onto Excel spreadsheets...

What technologies are you currently using for automation in finance?



58% of finance leaders surveyed chose Excel as their main tech driver!!!

Our [Document Automation Trends 2025](#) survey asked what technologies are currently being used for automation, 58% of finance leaders surveyed chose Excel as their main tech driver.

Fair enough. The familiarity, flexibility, and cost-effectiveness of Excel triumph. That's despite advancements in RPA, intelligent document processing, optical character recognition, etc.

But, the limitations of Excel spreadsheets are acute for growing businesses. While AI-enabled automation is able to scale operations and manage large and complex volumes of transactions and data. This passion for Excel reveals opportunities for digital transformation in AP.

Automation vs doing nothing | No more excuses

When evaluating the cost of implementing automation into your AP workflow versus maintaining the status quo, doing nothing may seem like the cheap choice. But, as we'll demonstrate, sitting tight can cost you more than investing in automation.

It's easier to do nothing

We get why it's easier to do nothing. If it ain't broke, don't fix it, right?

You have a system that's working. You know how it's working with regard to your team organization and processes. The familiar makes you feel safe.

Sure, it's clunky. Needs coaxing into action. But, at the end of the day, it gets the job done.

The team knows how to follow your current processes. The tasks are so mind-numbingly boring and repetitive, they could function in the dark. Plus, you're saving a heap of time as you're not implementing new software and don't have to onboard people.

And, remember the last time you introduced a document processing solution to automate some of your processes? Still feeling the burn?

To automate or not...

Let's take a look at some of the reasons - excuses? - businesses have chosen not to automate...

"We don't have the budget at the moment."

Fair enough. Costs are increasing and the economy is rocky. But consumers don't care about that. And without customers, your business doesn't exist.

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“Worldwide digital transformation spending is forecast to reach nearly \$3.9 trillion in 2027.”

International Data Corporation (IDC)
[Worldwide Digital Transformation Spending Guide](#)

“We got burned in the past with a solution that failed to meet expectations.”

There are many reasons a transformation project won't work. Reasons for the failure?

- No predefined goals
- Unprepared for setbacks
- Conflicting priorities
- No internal engagement
- Low technology adoption

It could be wrong place, wrong time. Management didn't support the change. Team resistance. Not enough budget to support an efficient transformation.

“

“84% of companies who have fully automated their AP report increased cash flow and savings.”

Accounts Payable and Receivable Trends:
What's Next in Automation

“We don't have the IT bandwidth.”

If you work with the right intelligent document processing solution, your IT team won't have to be on hand to maintain the platform.

Rossum's template-free - NO templates - low code, document-agnostic platform is designed to be managed by business users, not your IT team.

"Does AI really work?"

Fair question given the hype.

The real story? AI today isn't just theoretical - it's delivering measurable results in document processing. Advanced AI can extract data from invoices with accuracy rates exceeding 95% and handle exceptions that bewildered earlier systems.

Companies implementing intelligent document processing report reductions in manual processing time and significant drops in errors. While your competitors automate their AP workflows and reallocate staff to strategic initiatives, every invoice your team processes manually is money left on the table.

“We want to see immediate value.”

Time to value is short and you'll start benefiting from quick wins immediately, while you're onboarding.

- Fast Data capture eliminates manual paper processing from day one
- Reduce labor costs, printing, mailing, interest, late payment fines
- Eliminate manual data entry to reduce human error

It could be wrong place, wrong time. Management didn't support the change. Team resistance. Not enough budget to support an efficient transformation.

“We're worried about the volatility of costs.”

When you experience a seasonal surge in the volume of documents your AP teams have to process, how do you manage? Do you hire temporary staff? Outsource?

Consider the cost and time of hiring and training temps. Losing control of your workflow.

If you have an AI-enabled document processing solution in place, scaling up is immediate, without any additional costs. And you'll protect the customer experience.

“Outsourcing is quick and easy.”

Is it though?

Are you prepared to lose ownership of your AP processes? It's expensive and unpredictable. While having an inhouse automation solution that you can turn to means your AP team can concentrate on more strategic tasks.

“We've always done it this way.”

Nothing chokes innovation faster than a work ethos that's scared or discourages looking for new ways to improve business processes.

Hey, change and the unfamiliar are scary, but I bet your AP team isn't using abacuses.

“We are too busy to innovate.”

“We cannot become what we need to be by remaining what we are.”

Max De Pree, American businessman and writer

Automation	vs	Doing Nothing
High accuracy due to reduced human fat finger episodes.	Accuracy	Humans make mistakes - we get bored, tired, distracted.
Fast, efficient, able to tackle large volumes of documents.	Efficiency	Humans need caffeine breaks, food, and stimulation.
Initial investment is high but reduced operational costs over time.	Cost	Lower costs but team burnout and churn mount up over time.
Able to scale with business growth and subsequent document volume without increasing headcount.	Scalability	You're gonna need a bigger team.
IDP solutions can be customized to follow your operating procedures.	Compliance	Humans don't like to follow the rules.
Easy integration with existing digital workflows.	Workflow integration	Humans need onboarding and training.

The impact of doing nothing

Just because what you're currently doing meets your goals, it doesn't mean it will forever. Changing markets and an unstable economy have proven that. If you don't invest in your business - people, technology, operations - your business will not only stagnate. It will become irrelevant.

Companies choosing to do nothing will suffer...

- Teams will burn out as the focus is on low value tasks and employee churn will increase
- Revenue will fall due to productivity downtime between hiring and ready to sell
- Outsourcing or hiring temporary employees will cost more than automation
- Customer expectations prioritize speed of response, accuracy, and customer service
- Customer trust will diminish as the competition races ahead in the technology stakes
- With retro tech stacks, hiring new talent will be more difficult
- Work will be duplicated due to data and workflow silos
- Competitors will take the lead

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79% of CFOs put digital transformation at the top of their agenda in 2024.

[The CFO](#)

Automation trailblazers | The numbers don't lie

There's nothing more convincing than real-life examples. We've several customers who partnered with Rossum to automate their accounts payable departments.

[Veolia](#) | Unified invoice navigation

Veolia is the global leader in optimized resource management. A French transnational company that designs and provides water, waste, and energy management solutions.

The challenge the company faced was having to work with an inefficient legacy operation for posting incoming invoices.

Working with Rossum, Veolia launched a unified invoice navigation process. Invoices arrive in a centralized entity-specific email inbox, managed by a UiPath robot. Rossum's cognitive data capture solution enables UiPath bots to execute end-to-end [invoice processing automation](#).

The result?

90%

Manual workload reduction

87.5%

Time saved per document

90%

Automation rate

Fugro | Touchless invoice processing

Fugro is a Netherlands-based global leader in geotechnical, survey, and geoscience services, operating in over 60 countries with more than 10,000 employees.

Its finance team set out to scale automation across their global accounts payable operations, but hit a wall. The existing solution struggled with varied invoice formats, didn't adapt, and lacked visibility into the full invoice lifecycle.

That's when the company turned to Rossum. Within three months, Rossum was rolled out across four shared service centers. Our platform automatically pulls invoices from multiple channels, extracts and validates the data, and pushes it to the ERP. [Touchless invoice processing](#).

Now? Average invoice processing time dropped from two minutes to just 35 seconds. The AP team has full independence and trust in their automation tools, and Rossum continues to scale across new regions and languages.

The result?

300k

Invoices annually

35 sec

Invoice processing time

4

SSCs onboarded in 3 mths

“

“Rossum has revolutionized invoice processing at Fugro. We've not only streamlined our business processes but also instilled a deep trust in our data and automation tools among our team.”

Ad Wijten
Global Finance Operations Manager



The Gym Group | Workday integration

The Gym Group is a UK-based fitness chain with over 230 locations and more than 800,000 members visiting gyms 53 million times a year.

The finance team had been juggling legacy OCR and manual processes, which led to bottlenecks in invoice processing and poor visibility into the data flow. Even simple changes to the OCR setup required external help.

Enter Rossum. The Finance Systems Team integrated the platform with [Workday](#) in under five weeks, handling the setup themselves with support from Rossum's technical team. Now, invoice data moves seamlessly between systems every five minutes, with PDFs and master data flowing both ways.

Using Rossum's pre-built extensions, the team customized workflows, automated document sorting, and streamlined PO matching.

The result?

Faster invoice processing, less manual work, and a setup the team can manage independently. Without having to involve IT or vendor support.

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“The latest version of Master Data Hub is great as it has reduced the amount of system management time required from IT. We now have the flexibility to make changes with a much more streamlined process”

Vivek Manivel

Senior Finance Systems Analyst



NFI Industries | Coupa integration

NFI Industries is a major logistics player in North America, running a fleet of over 5,000 trucks and managing more than 70 million square feet of warehousing space.

With 150,000+ invoices and credit notes hitting their AP team annually, the manual load was heavy. NFI needed a smarter way to ingest PDFs from email, extract and validate data, and push it into Coupa. Accurately and efficiently.

Rossum was brought in for its AI muscle and seamless [Coupa integration](#). The platform splits and sorts incoming documents, validates data against Coupa master records in near real time, and flags issues like missing tax data or duplicates before they cause trouble.

The result?

Thanks to a mix of pre-built extensions and custom business logic, Rossum now handles credit notes, prevents duplicate processing, and streamlines every step from extraction to Coupa upload. Manual work is down, invoice speed is up, and NFI is already eyeing more automation opportunities across the business.

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The integration of Rossum with Coupa has streamlined workflows, significantly reducing the amount of low-value manual work carried out by the AP team and speeding up invoice processing as a result.

Anne Thomas
VP of Finance Systems



Which is the best approach for your business?

Consider the following, when choosing the best approach for your business...

Do nothing and end up spending more

You've been manually processing your AP workflow for years, so why change? Yes, your team is stressed and bored from performing repetitive tasks day in and day out. But, think of the money you're saving by not investing in new tools.

On paper, avoiding spending on operational development seems considered. In real life, your business will be hit by increased costs. Whether it's an increase in the documents you need to process, not being able to meet customers' ever-changing demands, or watching your competitors as they race ahead of you.

As the need to perform increases, other costs can arise. Late payment penalties or missed early payment discounts. Missing out on early payment bonuses. Customer churn as you fail to meet customer service expectations.

Ignore automation and hire more people

Rather than investing a one time cost in automation, you're spending money on non-automated solutions, as and when, to maintain your current productivity level. The drawback with this method is that you'll have to hire more people as your business grows.

Your business will remain stagnant, unable to grow. Overall productivity will decrease as onboarding new team members takes time. The risks of manual data entry errors will increase as there are more humans in the loop.

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“1/3 of accountants make several financial errors per week due to capacity constraints.”

Gartner

Introduce automation

As your business grows, so does the amount of paperwork your accounts payable team has to process. Would you be justified in investing in automation?

Heck, yes!

With an increase in paperwork comes more room for error. Missed orders, late payments, noncompliance penalties, data entry errors, new customer demands, employee churn... all leading to a drop in productivity and a sticky customer experience.

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“A significant majority (88%) of US executives report improvements in these areas as a result of their digital transformation initiatives.”

KPMG



Next up you'll find the questions you need to ask an IDP vendor when you've decided to automate your AP workflows. For more details and an RFP template, check out [How to Write an RFP for Intelligent Document Processing](#).

Questions to ask when choosing an IDP solution

Choosing an intelligent document processing solution to suit your specific automation goals, works with your existing process and tech, is easy to use, and adds value to your business can be a challenge. There are many to choose from, all offering similar functionality. To find the stand out winner, there are key questions you need to ask.

1. Is the solution customizable?

If it ain't broke, don't fix it. Changing people's behavior can be an uphill battle, so the IDP platform you choose has to work with your existing processes with little or no disruption.

If you have to ask vendors to change their invoice format, it's not the right solution. If your workflows have to adapt, it's not the right solution.

2. What are the security standards?

What security standards does your business have to meet? It's essential to choose an IDP vendor that meets your business' legal requirement and complies with GDPR (if relevant in your country). If the vendor is cloud-based, what are their hosting options?

3. Is it cloud-based or on premise?

Intelligent document processing solutions can be hosted at your premises or they can be cloud-based.

You may feel that hosting an IDP solution in your network gives you full control of your data, security stays tight, and you're not tied to a vendor. But, scaling the solution as your business grows becomes a problem, resulting in more investment.

The Rossum IDP platform is cloud-based. This means it scales with your business, it's customizable, and it evolves as we add more and more integrations.



4. What document formats can it process?

What document formats do you receive? If they come in all shapes and sizes, you need a template-free IDP solution. A platform that can handle multiple styles of documents, including low resolution text and handwritten text.

Rossum's document processing solution [extracts data](#) from multiple sources, including web pages, Excel spreadsheets, fax, text-heavy documents, [PDFs](#), and scanned images. That's to say...

- Unstructured sources that don't conform - web pages, images, handwritten documents
- Structured sources that include data in a form or schema, such as a table with rows and columns

5. Can I automate the entire AP workflow?

If you purchase an IDP solution that only automates part of your AP workflow, as your business grows, you'll be looking to automate more processes over time. For the best ROI, you need a document processing solution that eliminates all your manual data entry tasks.

6. Is there a strong validation process?

[Invoice workflow approvals](#) have to be validated against data in internal systems. Your IDP solution must reconcile data and notify your AP team when discrepancies are found.

7. What technologies does the IDP platform employ?

Rossum's document processing solution uses machine learning, computer vision, robotic process automation (RPA), and [AI OCR software](#) to give our customers industry-leading accuracy. It's template-free, low code, and document agnostic.

This will help your team pre-process, extract, process, validate, segregate, and sort your entire AP workflow.

8. What languages does your platform recognize?

If your business operates internationally, you'll need an IDP solution that offers multiple languages.

Currently, Rossum's [advanced AI](#) engine - Rossum Aurora - understands 276 languages and handwriting in 30, with continuous learning support. Meaning you'll see the impact of your annotations on the next document.

9. Will it scale with my business?

Your business is going to grow. That's your goal, right?

While you might be currently automating one AP process, you'll need to increase automation as your business grows. If you're still traveling the manual route but you're seriously considering automating 100% of your AP workflow, you must consider future growth.

The IDP solution you choose has to be able to scale with your business and an increase in the volume of documents you're looking to process. At Rossum, if the best technology doesn't exist, we build it. If it's already out there, we embed it in our unified platform. Our platform adapts to our customers' needs, so they don't have to.

10. Are you using generalist or specialist AI models?

Advanced document processing platforms should offer specialist AI agents that can handle specific AP tasks autonomously. Ask the vendors...

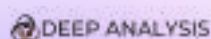
- Is your AI proprietary?
- What specific AI agents are included in your platform?
- How do these agents communicate and coordinate with each other?
- Can your AI agents be configured to match our specific business rules?
- What level of autonomy do your agents have, and how is human oversight managed?

You're looking for a herd of specialist AI agents that can be deployed to meet your organization's specific requirements.

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“If your team is still personally reading documents and copying and pasting data, there's really no time to waste here. Every finance leader must have an AI automation plan in place now, or you risk falling too far behind your savvy competitors. Where to start? There's so much hype and confusion around GenAI and AI Agents, so you need to ask the vendors: how will your AI solve my problem? Partner with the one who replies, tell me first about your processes and people. Then we'll talk about the AI.”

Dan Lucarini
Senior Industry Analyst



11. What generative AI capabilities do you provide?

Ask the vendors how they incorporate Gen AI features...

- How is generative AI used to improve data extraction accuracy?
- Can your IDP solution automatically generate responses to vendor questions?
- Can your solution create reports and analytics?
- How does your solution handle exceptions?
- What guardrails are there to ensure AI-generated content is appropriate?

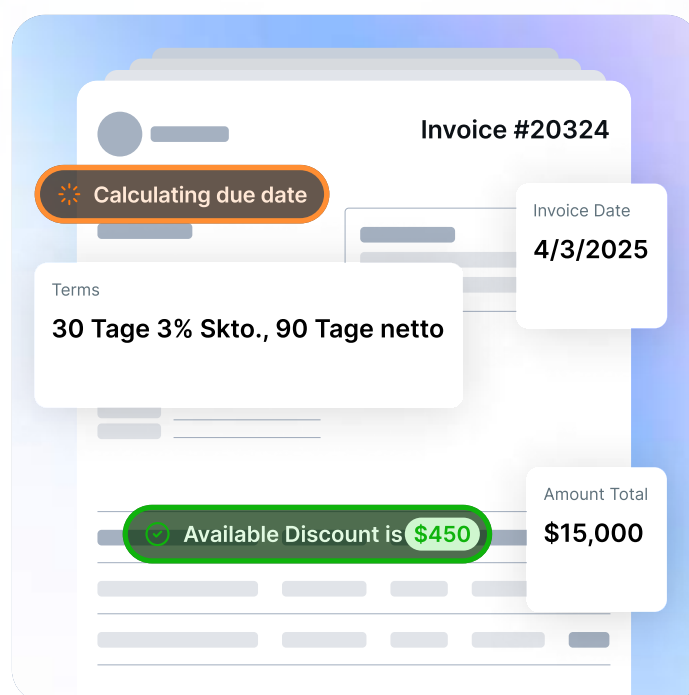
Leading IDP platforms integrate generative AI throughout workflows while ensuring strict controls and human oversight.

12. How do you ensure AI accuracy?

Understanding accuracy safeguards will help you fend off vendors boasting 100% accuracy. Ask...

- What confidence scoring mechanisms do you have in place?
- How does your solution identify and flag potential errors?
- What ongoing monitoring do you perform to ensure continued accuracy?
- How are edge cases and exceptions handled?
- What performance guarantees or SLAs do you provide?

The best vendors will have robust quality assurance processes in place and transparent performance metrics.



Conclusion | What next?

So... what's your plan?

Coast along with your current manual workflow? If it's not broke, why fix it, right?

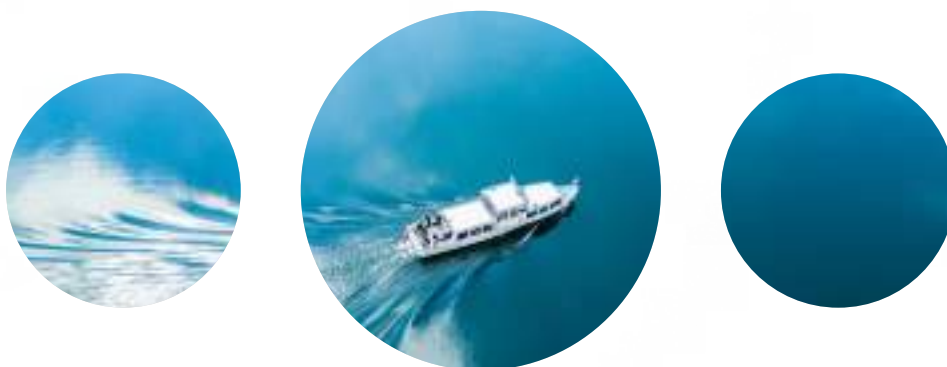
Yes, you're meeting your goals, but this won't last. With the dramatic changes occurring in the market and across industries, there's no way this will last.

You'll be left behind as your competitors stride ahead in the automation stakes.

The decision to implement intelligent document processing is more than hitting ROI targets. It's about your organization's future.

- Today's workforce expects modern technology that eliminates the boring tasks, allowing them to make strategic contributions. Left behind, and you'll struggle to attract and retain the best people, creating a talent shortage that'll exacerbate operational challenges. "Organizations that [stay ahead of the curve by integrating cutting-edge tech tools](#) aren't just keeping up with the trends - they're staying competitive in a workforce shaped by millennial expectations."
- Once customers and vendors get used to the speed, accuracy, and transparency of AI-powered accounts payable processings, they won't be happy returning to slow and inaccurate manual data entry. [74% of mid-sized firms reported improved vendor satisfaction](#) following full AP automation.
- Global business complexity continues to increase - transaction volume, changing compliance requirements, e-invoicing regulations, market volatility... Manual processes just won't hack it. They might be adequate today, but they'll break under pressure.

That's the cost of doing nothing. But hey, you didn't rock the boat. Just rearranged a few deck chairs.



About Rossum's IDP solution

Finding the right IDP solution is hard and needs a ton of research.

Rossum's intelligent document processing solution goes beyond the extraction, identification, and verification of information from documents. We have a deep understanding of financial operations and offer a solution that scales with your business, so you'll never have to worry about upgrading again.

Rossum Aurora

Our advanced AI engine - Rossum Aurora - is designed specifically for [transactional document automation](#).

- Combines computer vision, natural language processing, and financial domain knowledge to understand documents the way humans do
- Our AI engine improves with every document processed - adapting to your documents without specific training
- Template-free - eliminating IT maintenance requirements and implementation delays
- Documents are understood in relation to historical data, business rules, and related transactions

Specialist AI agents

Our specialist AI agents read documents, capture, validate, and transform data. Send emails. Request approvals. Write data to your ERP, and more. Capable of handling every aspect of the document processing workflow.

- For specific functions like data extraction, validation, matching, and reporting
- Work together to handle complex processes without human intervention
- Escalate to human experts when confidence scores are low or they hit predetermined guardrails
- Analyze their performance and find ways to improve your AP processes

Transactional large language model

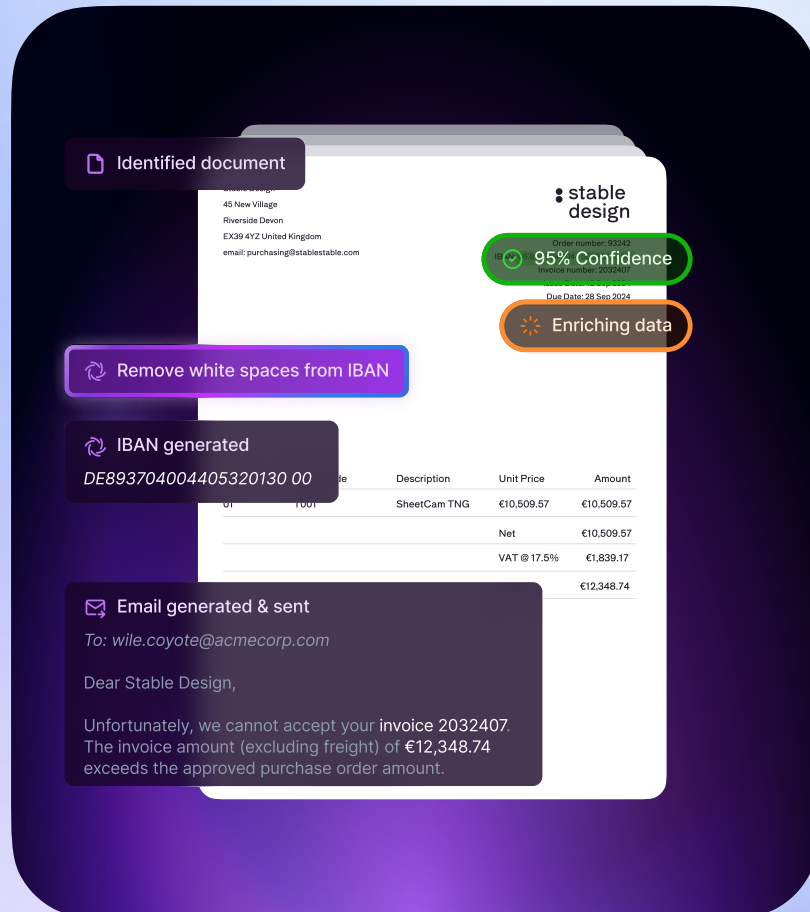
Our proprietary Transactional LLM is unique...

- Trained on millions of transactional documents
- Unfazed by dynamic content or variable data
- Learns quickly from user feedback to get smarter over time
- Enterprise-grade security embedded at its core
- Zero hallucinations

[Free Demo](#)

Additional resources

- [How Rossum Works](#)
- [How to write an RFP for IDP](#)
- [Rossum Aurora](#)
- [2025 Automation Statistics That'll Upset the Finance Applecart](#)
- [Generative AI is Fueling a Surge in Invoice Fraud](#)
- [Intelligent Document Processing | Build vs Buy](#)
- [Delivering E-invoicing Solutions with a Unified AP Platform](#)
- [Intelligent Document Processing Definition Glossary](#)
- [Unlock AP Efficiency with Touchless Invoice Processing](#)
- [Transactional Document Automation](#)
- [Why Finance Leaders Must Drive AI Implementation Now](#)
- [How to do Workflow Process Mapping](#)
- [AI Agent Skills Powering Document Automation](#)
- [AI Agents for Paperwork](#)
- [Why AI Human Collaboration is the Key to Automation's Future](#)
- [Document Automation Trends 2025](#)



Specialist AI agents to do your paperwork

Work with the only AI document processing platform trained on millions of transactional documents



Free Demo